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|  |  | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Kalaipriya Kannan**  Project Management| Professional Scrum Master (PSM1)   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | |  | +91- 9840511730 |  |  |  | | --- | --- | |  | [kalaipriya.kannan@gmail.com](mailto:kalaipriya.kannan@gmail.com)  **Summary** | |  | |   Certified Scrum Master and Google certified Project Management professional with a decade of expertise in Learning & Development (L&D) and data reporting. Currently serving as a Lead, demonstrating strong leadership in managing implementations, and data reporting projects. Adept at coordinating cross-functional teams, negotiating project scopes, and ensuring compliance with organizational standards. Seeking a Project Manager role across various domains to leverage my technical acumen, strategic planning capabilities and project management skills to drive successful outcomes.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Skills**   |  |  |  | | --- | --- | --- | |  | |  | | --- | | Project Management & Co-ordination | |  |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | Data Analysis & Reporting |  | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Stakeholder Management | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Agile Methodologies | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Leadership & Team Management | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Strategic Planning & Implementation | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Business Need & Requirement Analysis | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Work History**   |  |  | | --- | --- | | **2021-04 - Current** | Lead L&D  *Carelon Global Solutions (Affiliates of Elevance Health)*   * Developed comprehensive project plans, defining project scope, milestones and deliverables. * Executed projects from initiation to closure ensuring they were completed on time, within scope and budget. Identified potential project risks and implemented mitigation strategies to minimize impact. * Leveraged Blockchain Technology to maintain user completions, and automate learning recommendations using smart contracts. * Successfully led cross functional teams to deliver projects on time and within budget. * Mentored and developed junior team members, fostering a collaborative and high-performance work environment. * Built and maintained strong relationships with clients and stakeholders, ensuring clear understanding of project goals, and their needs and expectations were met. * Facilitated stakeholder engagement sessions to gather requirements and feedback, ensuring project alignment with business objectives. |  |  |  | | --- | --- | | **2017-05 - 2021-03** | Sr. Business Analyst  *Deloitte USI*   * Managed team of 16 and acted as escalation point of contact for various learning leads across EMEA and APAC region, directly interacted with vendor for any change requests or enhancement requests. * Collaborated with Project Owners, Project Managers to assist with backlog refinement * Partnered with business stakeholders to gather and interpret client business needs and practices. Tracked and reporting on project milestones, managing project scope by ensuring any changes to scope are documented and approved. * Identified and implemented operational improvements, enhancements, customizations and new learning solutions through need analysis, effective communications & project management * Facilitated various user groups meeting with learning leaders across geographical regions to share best practices and align on a unified vision for business growth. * Administered learning management systems, trained, coached and supported associates on the effective use of learning technologies. |  |  |  | | --- | --- | | **2014-07 - 2017-04** | Programmer Analyst  *Cognizant Technology Solutions, Chennai*   * Delivered L&D requirements to meet client needs for functionality and organization development, enhancing user experience and training effectiveness. * Performed regression and system-level testing to verify software quality prior to release, reducing defect rates and improving user satisfaction. * Developed training modules to create a multi skilled work force and mentored new team members accelerating their learning curve and performance. * Managed the team of 12 for a large pharmaceutical client in the UK, focusing on achieving business targets & service delivery metrics. * Monitored and evaluated metrics, prepared reports on standards & performance target to ensure continuous improvement. | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Education**   |  |  | | --- | --- | | **2010-08 - 2014-04** | B.Tech: Information Technology  *Vel Tech Institutions - Chennai* | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Certifications**   |  |  | | --- | --- | |  | Professional Scrum Master (PSM1) |  |  |  | | --- | --- | |  | Google Project Management Professional | |  | IBM Certified Big Data and Data Science Foundations |  |  |  | | --- | --- | |  | Scrum Concepts & Product Owner |  |  |  | | --- | --- | |  | Agile Principles & Methodologies | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Technical Skills**   |  |  | | --- | --- | |  | Blockchain  SQL  Tableau  Advanced Excel | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Tools Worked**   |  |  | | --- | --- | |  | JIRA  ServiceNow  Salesforce  Remedy  MS SQL Server  Oracle DB  **LMS Worked**  SuccessFactors  Saba  Plateau  Corner Stone On Demand (CSOD)  Moodle  Oracle  Workday | | |  |

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